

Allianz  Care



3, 6 or
9-month
cover

Flexicare Table of Benefits

Valid from 1st June 2021

International Healthcare Plans for you and your family

Flexible solutions



A culture of care

We're proud of the personal touch, empathy and determination we bring to global healthcare.



We have a plan for you: choose between three, six or nine-month cover.



Protecting you and your family: get cover for a short period of time e.g. if you need it for visa purposes, for a short-term work assignment or if you're awaiting to access your company insurance.



Affordable premiums: We offer competitive premium rates within the health insurance market.

We'll take care of it

You will have access to quality healthcare through our 'always on' support. We find solutions. We make it happen.



A human approach to service: 24/7 multilingual Helpline and Emergency Assistance services.



Simple direct billing service: we'll settle the medical bill directly with the provider for most in-patient treatments.



Quick and efficient: fully completed medical claims processed within 48 hours.

A better quality of life

We designed services to help you live better.



Comprehensive cover: comprehensive benefits such as vaccinations, specialist fees and diagnostic tests.



Peace of mind: option to choose our medical repatriation plan to use when treatment is not available in your new country.

Closer to you

Making sure you have access to the right care.



Global network: large network of over 900K - and growing - quality medical providers.



The right help at the right time: access to Expat Assistance Programme: whether it's help buying a home, handling a legal dispute or coping with cultural shock, we offer consultations to help you answer questions and reach your goals.



Being informed, being safe: access to Travel Security Services: Talk to a security specialist for any safety concerns associated with a travel destination.

Policy terms and conditions

This Table of Benefits was designed for promotional purpose and provides an overview of the cover we provide under each plan. All limits are per member, per Insurance Period, unless otherwise stated. Cover is subject to product availability and to our policy terms and conditions, as detailed in our Benefit Guide, which is available on our website: www.allianzcare.com

Core Plan



Core Plan Benefits	Short-term Plan
Maximum plan benefit EUR (€)	€100,000/\$135,000/ £83,000

Treatments and costs marked with an asterisk (*) require pre-approval through submission of a Treatment Guarantee Form. Details of our Treatment Guarantee process can be found in our Benefit Guide.

In-patient benefits





Hospital accommodation*	Semi-private room
Intensive care*	✓
Prescription drugs and materials* (in-patient and day-care treatment only) (Prescription drugs are those which legally can only be purchased when you have a doctor's prescription)	✓
Surgical fees, including anaesthesia and theatre charges*	✓
Physician and therapist fees* (in-patient and day-care treatment only)	✓
Surgical appliances and materials*	✓
Diagnostic tests* (in-patient and day-care treatment only)	✓
Accommodation costs for one parent staying in hospital with an insured child*	✓
Emergency in-patient dental treatment	✓

Other benefits

Day-care treatment*	✓
Out-patient surgery*	✓
Local ambulance	€450/\$610/£374
Repatriation of mortal remains*	€10,000/\$13,500/£8,300

Core Plan Benefits	Short-term Plan
<p>Medical evacuation*</p> <ul style="list-style-type: none"> • Where necessary treatment is not available locally, we will evacuate the insured person to the nearest appropriate medical centre* • Where ongoing treatment is required, we will cover hotel accommodation costs* • Evacuation in the event of unavailability of adequately screened blood* • If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs* 	<p>✓</p> <p>✓</p> <p>✓</p> <p>Max. 7 days</p>
CT and MRI scans (in-patient and out-patient treatment)	✓
PET* and CT-PET* scans (in-patient and out-patient treatment)	✓
<p>Oncology*</p> <p>(in-patient, day-care and out-patient treatment)</p> <ul style="list-style-type: none"> • Purchase of a wig, prosthetic bra or other external prosthetic device for cosmetic purposes 	<p>✓</p> <p>€200/\$270/£165</p>
Emergency out-patient treatment	€250/\$338/£208
Emergency out-patient dental treatment	€250/\$338/£208

Additional Core Plan Services

  <p>Expat Assistance Programme** offers access to a range of 24/7 multilingual support services as follows:</p> <ul style="list-style-type: none"> • Confidential professional counselling (in-person, phone, video, on-line chat and email) • Legal and financial support services • Critical incident support • Wellness website access 	Services available
  <p>Travel Security Services*** offers 24/7 access to personal security information and advice for all your travel safety queries. This includes:</p> <ul style="list-style-type: none"> • Emergency Security Assistance Hotline (not a free phone number) • Country intelligence and security advice • Daily security news updates and travel safety alerts 	Services available

Benefits marked with a ✓ are covered in full, subject to the maximum plan benefit.

** The Expat Assistance Programme is made available by Lifeworks, subject to your acceptance of our terms and conditions. You understand and agree that AWP Health & Life SA – Irish Branch and/or AWP Health & Life Services Limited are not responsible or liable for any claim, loss or damage directly or indirectly resulting from your use of EAP services.

*** The Travel Security Services are made available by Crisis24, subject to your acceptance of our Terms and Conditions. You understand and agree that AWP Health & Life SA – Irish Branch and/or AWP Health & Life Services Limited and its third-party administrators and reinsurers are not responsible or liable for any claim, loss or damage directly or indirectly resulting from your use of the Travel Security Services.

Out-patient Plan



Short-term Plan

Maximum plan benefit	€2,500/\$3,375/£2,075
----------------------	-----------------------

Out-patient benefits

Medical practitioner fees	80% refund, max. €300/\$405/£250
Prescription drugs (Prescription drugs are those which legally can only be purchased when you have a doctor's prescription)	€250/\$338/£208
Vaccinations	€250/\$338/£208
Specialist fees	90% refund
Diagnostic tests	✓
Prescribed physiotherapy	€300/\$405/£250

Optional Medical Repatriation Plan



Repatriation Plan Benefits	Short-term Plan
Medical repatriation*	
<ul style="list-style-type: none"> • Where the necessary treatment is not available locally, you can choose to be medically repatriated to your home country instead of to the nearest appropriate medical centre. This benefit only applies when your home country is within your area of cover* 	✓
<ul style="list-style-type: none"> • Where ongoing treatment is required, we will cover hotel accommodation costs* 	✓
<ul style="list-style-type: none"> • Repatriation in the event of unavailability of adequately screened blood* 	✓
<ul style="list-style-type: none"> • If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs* 	Max. 7 days
Expenses for one person accompanying a repatriated person*	€3,000/\$4,050/£2,490
Travel costs of insured family members in the event of a repatriation*	€2,000/\$2,700/£1,660
Travel costs of insured members to be with a family member who is at peril of death or who has died	€1,500/\$2,025/£1,245

Area of cover

We offer a choice of three different geographical areas of cover. The cost of your cover will go up or down depending on which region of cover you choose.



Worldwide



Worldwide excluding USA



Africa only

Talk to us, we love to help!

If you have any queries, please do not hesitate to contact us:

 Sales: + 353 1 514 8480

 Email: individual.sales@allianzworldwidecare.com

24/7 Helpline

English: + 353 1 630 1301

German: + 353 1 630 1302

French: + 353 1 630 1303

Spanish: + 353 1 630 1304

Italian: + 353 1 630 1305

Portuguese: + 353 1 645 4040

 www.allianzcare.com